

SCREEN YOUR SCREENER:

Background Check Vendor Assessment Checklist

1. SERVICE QUALITY

- ☐ Are the background checks accurate and timely?
- ☐ Is the service consistent and reliable?

2. COMPLIANCE AND SECURITY

- ☐ Does the vendor comply with industry standards and regulations (e.g. FCRA, EEOC)?
- ☐ Are their security measures robust to protect sensitive data?
- ☐ Do they regularly update their compliance practices?

3. COMMUNICATION AND SUPPORT

- ☐ Is the vendor responsive and easy to communicate with?
- ☐ Do you have a dedicated account management and support team?

4. TECHNOLOGY AND INNOVATION

- ☐ Does the vendor use advanced technology for background screening?
- ☐ Do they offer innovative solutions (e.g. automation fulfillment, real-time updates)?
- ☐ Is their platform user-friendly and integrated with your HR systems?

5. COST EFFICIENCY

- ☐ Are their services cost-effective?
- ☐ Have you compared their pricing against other background screening vendors recently?
- ☐ Have you experienced any hidden fees or additional costs?

6. CUSTOMIZATION AND FLEXIBILITY

- ☐ Can the vendor customize their services to meet your specific needs?
- ☐ Are they flexible in accommodating special requests or unique requirements?
- ☐ Do they offer scalable solutions as your business grows?

7. PERFORMANCE METRICS

- ☐ Are there clear metrics in place to evaluate the vendor's performance?
- ☐ Do they provide regular performance reviews and updates?
- ☐ Do they offer any tools for analyzing your hiring results?

8. REFERENCES AND REPUTATION

- ☐ What do other clients say about the vendor's services?
- ☐ Can the vendor provide references or case studies specific to your industry?
- ☐ What is their reputation in the market?

9. INTEGRATION CAPABILITIES

- ☐ Can the vendor's system integrate seamlessly with your existing HR and ATS systems?
- ☐ Is the integration process straightforward and well-supported?

10. OVERALL FIT

- ☐ Does the vendor align with your company's values and culture?
- ☐ Are they a good long-term partner?

If you answered “NO” to any of these questions or have doubts about your current vendor, get in touch with us at sales@asurint.com.